



Pacific Park Cancellation Policy

Office hours within our practice are *by appointment only* and we sincerely value your time. As a private dental office, your appointment time is reserved for you with great care. Where appropriate, we prefer to schedule longer appointments so we can complete as much needed dental treatment as possible during one appointment – for your convenience. We feel this type of scheduling will cause minimal disruption to your daily schedule and will provide efficiency in completing your dental care.

Patient emergencies may arise, resulting in unforeseen schedule changes. If you have a dental emergency that needs immediate attention, we are here for you – and aim to see you as soon as possible; as for all of our patients.

However, in these unforeseen emergencies, we ask for your patience and understanding – if your appointment is disrupted in any way for these accommodations.

Like many offices, this office does call to confirm your appointment. Our office also utilizes a third party appointment verification method for your convenience.

If you are unable to make an appointment as scheduled, please notify the office ***48 hours before your appointment***. If we are not notified in a 48 hour time frame ***you will receive a first missed appointment letter***. For your 2nd missed appointment without 48 hour notification, ***a \$25 cancellation fee will be applied to your account***.

Thank you for valuing our time!

Patient Signature: _____ Date: _____